



CUSTOMER SPOTLIGHT

noax Stainless Steel Touch PCs at Goerlich Pharma

**Trouble-free. Worry-free.
Since day one.**

When technology just works, nobody talks about it. That's exactly what Goerlich Pharma appreciates about the industrial PCs from noax.

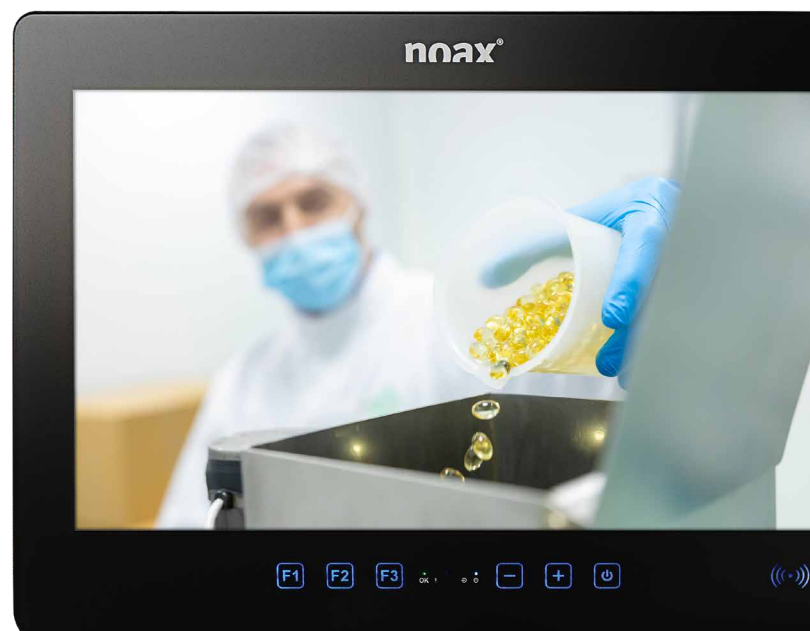
In the production of dietary supplements and pharmaceutical products, there is no room for downtime. Hygiene, stability, and process reliability are top priorities. Since the introduction of noax IPCs, the systems have been running smoothly with continuous use.

"We wanted industrial quality, no compromises – and that's exactly what we got," says August Wimmer, Head of Production & Logistics.

For him, one thing is certain: if no one talks about technology, it's exactly where it belongs – in the middle of the process, but not the focus.

*»Everything that
was promised to us
was fulfilled.«*

AUGUST WIMMER
HEAD OF PRODUCTION & LOGISTICS
GOERLICH PHARMA



Process reliability in the production of nutritional supplements

At Goerlich Pharma, they appreciate not only the robustness of the noax devices, but also their consistently uniform construction. Regardless of whether a device is ordered new or an existing one is replaced – the design and interfaces remain identical.

“If we reorder a device after four years, it looks exactly like the first one. No new training, no adjustments – that makes training, documentation, and, if necessary, replacement much easier.”

This consistency has proven especially valuable in everyday operations. Employees immediately recognize the device, intuitively know how to use it, and no additional IT effort is required. Once established, it stays consistent – for years to come.

And if a technical question does arise, the support team also impresses with its practical approach: “One call is enough. No ticket system, no waiting loops, no standard answers – you talk directly to someone who knows what they’re doing and can help immediately. That’s real service – direct, competent, and close to the process.”



Why noax?

Hygienic design for maximum safety

- ▶ The closed design of noax IPCs meets the highest hygiene requirements and is easy to clean - ideal for use in food production

Reliability you can count on

- ▶ The industrial PCs have been running trouble-free in multi-shift operation for years

Consistent design facilitates audits and validations

- ▶ Identical models over the years simplify documentation and make audit processes more efficient

Personal support – fast and hassle-free

- ▶ Direct contacts, quick response times, and no service contracts required






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