



CUSTOMER SPOTLIGHT

# noax Forklift PCs at Rubber Factory

## Gummiwerk KRAIBURG

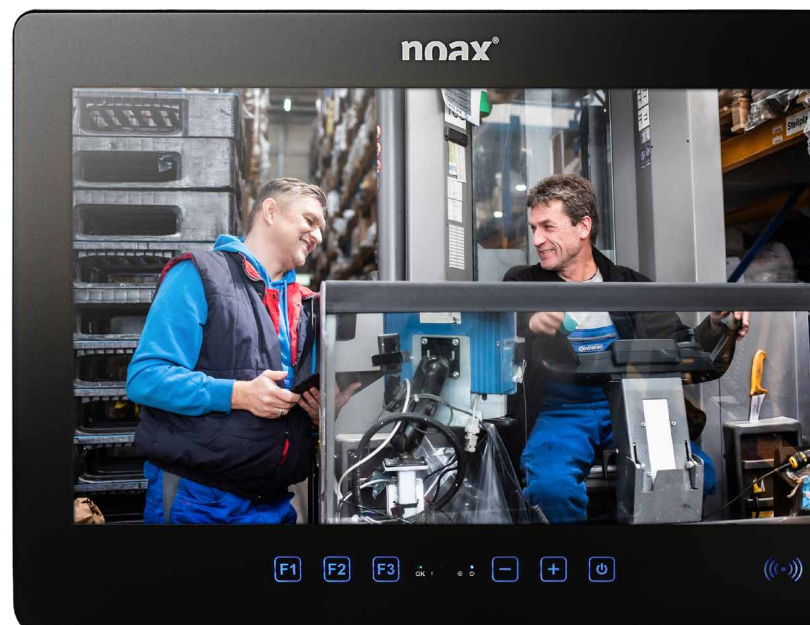
### Reliable Wi-Fi use and fast support

By using a unified Wi-Fi connection, noax devices and label printers now communicate seamlessly with each other. A reliable Wi-Fi bridge ensures that the infrastructure remains stable and efficient even in demanding areas such as high-bay warehouses.

The first noax devices went into operation at Gummiwerk KRAIBURG in 2011 and proved to be in reliable use for more than a decade. Between 2011 and 2014, a total of 13 logistics computers were purchased and have since proven highly reliable in demanding continuous operation. This was followed in 2023 by a complete replacement with 14 new devices that were seamlessly integrated into the existing IT landscape. This ensures that a powerful and future-proof solution will be in use in the coming years.

*»For years, the PC systems  
have been running smoothly –  
for us, that's the best sign of  
quality and reliability.«*

JOHANN FRAUENDIENST  
HEAD OF PRODUCTION LOGISTICS



## No compromise on durability

The reliability of the hardware is essential, especially in production. Tablets were not an option for Gummiwerk KRAIBURG: "It was important for us to be able to replace them with as little effort as possible. If we had switched to tablets, considerable additional costs would have been incurred," says Johann Frauendienst, Head of Production Logistics at Gummiwerk KRAIBURG. Also, the noax devices can be easily operated with standard work gloves, which is a great advantage, especially in everyday production.

## Reliable technology for production

In the course of the SAP changeover in 2023, Gummiwerk KRAIBURG was faced with a decision: What to do with the existing noax terminals that were still running Windows 7? The answer was clear: proven quality remains. "We wanted to choose a product that would prove itself just as well as our previous noax terminals, which had been running reliably for years," explains Mr. Frauendienst



## Why Gummiwerk KRAIBURG relies on noax:

### Robustness in industrial use

- ▷ Durable devices that work reliably in three-shift operation

### Easy integration

- ▷ Existing mounting brackets and power supply could be reused without any problems

### Reliable Wi-Fi connection

- ▷ The use of Wi-Fi bridges keeps the devices running stably – even in challenging environments

### Fast and personal support

- ▷ Direct contacts and quick problem solving without long waiting times

### Touch operation with any type of gloves and touch pen

- ▷ Ergonomic working and high employee satisfaction






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