



CUSTOMER SPOTLIGHT

noax Panel PCs for Pet Food at Landguth Heimtiernahrung

*»The biggest highlight is the fast service:
competent, solution-oriented, and always available.
We would recommend noax without hesitation!«*

MR. OLDENDORP
HEAD OF IT INFRASTRUCTURE
LANDGUTH

An essential partner for pet food production

The industrial PCs from noax handle harsh production conditions, moisture, and dust – and yet they continuously run. In 2010, Landguth, a producer of premium food for dogs and cats, purchased their first noax devices. As of today, over 150 IPCs are in use – and more are planned. Over the years, the decision for noax has proven itself time and again in the East Frisian company. In an environment that pushes technology to its limits, the robust devices have proven to be indispensable. Sönke Oldendorp, Head of IT Infrastructure at Landguth, shares from experience – and doesn't hold back on the praise.





Long-term investment and excellent support

Durability is another central key topic. “We still have a few of the old N11 devices in use – for about five years now. They are still running flawlessly,” says the Head of IT Infrastructure. Even in areas with high mechanical stress, the devices last exceptionally long.

Another plus is the simple repair and service process: “Even when problems arise, we are very pleased with the repair process and service.”

The manageable number of service cases speaks for the high quality of the IPCs. The overall package of longevity, robustness, and good service makes noax the first choice for Landguth.

noax remains the first choice

As a long-time user, Landguth never considered – switching providers. “No, that was never an issue. We’ve been using noax for many years and have always been satisfied.”



Versatile use in various production areas

Raw material processing

▶ The terminals control the dosing of ingredients and ensure precise processing of raw materials. They have to cope with dust and temperature fluctuations.

Production control

▶ In the wet areas of manufacturing, the devices take over the monitoring and control of the production processes. Here they are constantly exposed to moisture and high-pressure cleaning.

Warehouse management and shift planning

▶ The IPCs are integrated into the digital shift planning system and allow employees to log in directly at the terminals and record their working hours.

Quality control

▶ In various production sections, the devices support the SCADA system, which records and analyzes machine malfunctions.

Excellent customer service

▶ Partnership-based collaboration and professional support without long waiting times




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